



To our families,

As you may know, our financial aid family support line has been closed due to the devastating impact of Typhoon Rai in December. While our main Family Support team is unable to return to their office, there is a small team here in the United States working to ensure your requests are answered.

Please know that any delays on Community Brands' part will NOT impact your ability to receive financial aid. If you've met the application deadline, you've done your part. We know this situation has been frustrating, but we hope you take comfort in knowing that neither you nor your child will suffer financially because of it.

We are working to get their full Family Support team up and running so the phone lines can be turned back on. In the meantime, if you have an urgent request, please reach out to this team via email at SSSandTADSFA@communitybrands.com.

Thank you for your patience.

Your Community Brands Family Support Team

SSS and TADS Financial Aid Family Support

SSSandTADSFA@communitybrands.com